

MAWARNKARRA NEWS

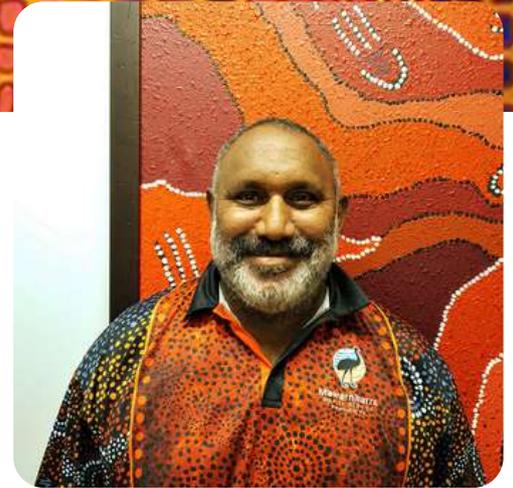
ISSUE 13

February 2022

Wayiba/Wanthiwa/Hello

Welcome to the thirteenth edition of Mawarnkarra News.

A MESSAGE FROM OUR MHS CHAIRPERSON, RICHARD ANSEY



Merry Christmas and a Happy New Year to everyone and hope that everyone had an enjoyable time over the Christmas period.

Mawarnkarra Health Service held our Annual General Meeting on Tuesday 30 November 2021. We would like to thank the Members that attended the AGM for their ongoing support and commitment to our important organisation.

UPDATE FROM OUR CEO JOAN HICKS

Merry Christmas and a Happy New Year to all our staff, community members and stakeholders. I hope everyone have enjoyed their break over the Christmas period and all our staff are ready for work commitments in 2022.



I'm pleased to advise that Mawarnkarra Health Service has been awarded full accreditation against the [QIC Health and Community Services Standards 7th Edition](#) and [AGPAL accreditation](#).

Accreditation is valid for three years.

Congratulations to MHS on this achievement.



UPDATE FROM OUR CLINIC

[Maternal Health and Women's Health](#)

One of our Midwives have resigned. All Karratha based patients have been handed over to Karratha Health Campus for antenatal care. Our part time Midwife manages the Roebourne/Wickham case load three days per week.

[Child Health](#)

ATSI Health checks for STARS Girls at the Karratha Clinic was had on Thursdays and Fridays until the school holidays commenced.

[COVID – related activities](#)

- Pfizer vaccination for all clients 12 and over is available
- WA Country Health Service (WACHS) have been providing additional nurses to support MHS since November 2021 for COVID vaccinations. MHS has been grateful for the extra support;
- We have reached out to Roebourne and Wickham Schools, Roebourne STARS and VSwans to engage with bringing school aged children to MHS for vaccination or offered our mobile clinic.

[Pandemic Preparation](#)

- Ensuring sufficient stock ordering for PPE;
- Will start work on rostering and planning for separate clinical teams – face to face versus telehealth – to avoid cross contamination;
- The plan is to implement a return to the way we delivered care in 2020 on the date the border restrictions are relaxed.





UPDATE FROM OUR PROGRAMS

The prioritising of recruitment has really paid off with most positions filled within the programs team. The only position remaining vacant is the full time position at the Women's Safe House. Office space for programs team continues to be an issue with additional team members commencing work. All programs are working on developing and implementing operational plans and deliver a consistent service to the community.

Community Balagarni and the Leadership meetings occurred, MHS continued to reinforce that the COVID vaccination is a community commitment not just MHS's responsibility.

The programs team have continued to support the clinic in COVID vaccinations promotions and activities.

Tackling Indigenous Smoking (TIS) Update

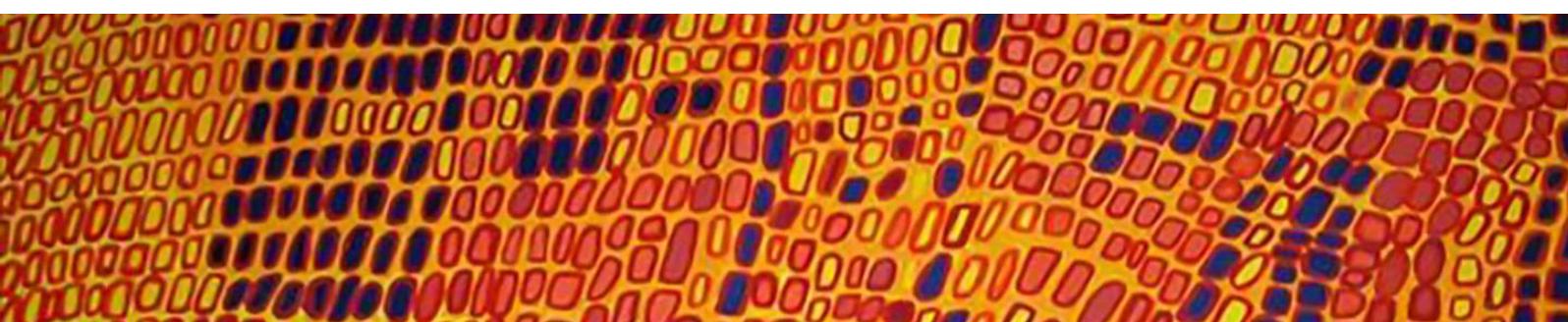
The TIS team have held several activities within Roebourne/Karratha:

- TIS shirts were presented to the Roebourne District High School students and awards presented to the three children that contributed to the design;
- Yarning Space – The Tis team collaborated with other areas within MHS to host the Men's Breakfast at the Men's House weekly, they also collaborated to host the Women's Morning Teas at the Child and Maternal Health Building;
- The planned community sessions were delayed due to staffing, with the changed knowledge base received at the Quit-Skills training the team will look to host these in early 2022;
- Community activities – The TIS team are working on a number of community activities that will promote smoking cessation and are in the process of developing project plans. The TIS team have held several activities within Roebourne/Karratha;

Social Emotional & Wellbeing (SEWB)

Reagan Hicks has accepted the role of SEWB Team Leader. Reagan came from the TIS team and started late November 2021 in this role. Denise Ellis has been offered the role as the team member and will start in early January 2022.

- SEWB hosted Stand Up to deliver a Postvention suicide session for programs staff to provide additional professional development in having conversations with people impacted by suicide.



UPDATE FROM OUR PROGRAMS...

Environmental Health (EH)

Eric Clifton and Ronelle Hogan have commenced in the EH team.

- Healthy Dog Day with the City of Karratha took place on Monday 29th and Tuesday 30th November 2021. To improve the service provided through the initiative we have gone back to it being delivered over a two-day period. Roebourne, Cheeditha, 5 Mile and Wickham were serviced.
- Planning for EH training to occur in early 2022.

Alcohol & Nutrition (A&N)

Meals have continued to be provided by the A&N team with approximately 40 clients using the service on a daily basis.

Manga Tharndu Maya Safe House

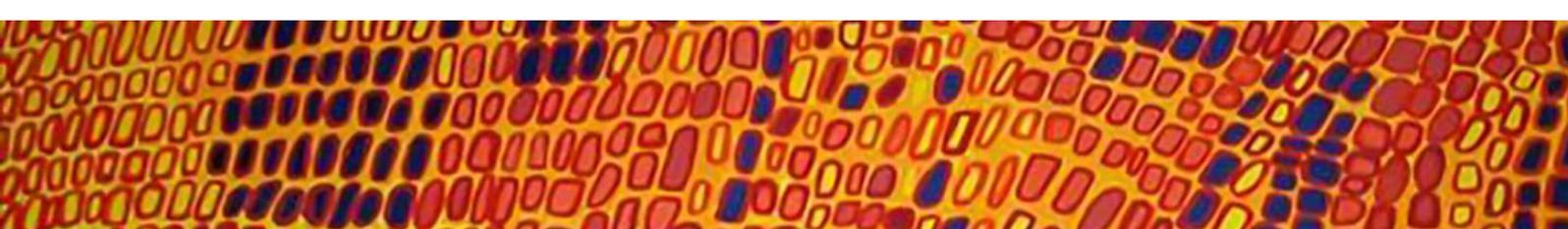
The Safe House was at 93% capacity for the overall month of October and 72% for November 2021

The second round of the Commissioning Project Lab for Family and Domestic Violence Services took place in Perth where service providers came together to discuss the current challenges in FDV service provision.

An opportunity exists to meet with the Regional Director from Department of Communities to further discuss funding challenges that MHS have with the Safe House, and work towards addressing the staffing model that MHS is funded for.

Women's Outreach Worker

Georgina Stemm has commenced in the role as Women's Outreach Worker based at the Safe House. Georgina is working very productively with the Safe House Team Leader to provide seamless support to clients exiting the Safe House and has also made contact with previous clients that have exited our service and commenced following up case management and support. Although Georgina is very new to the role she has developed professional relationships with clients and is networking with other service providers establishing meaningful contacts and supporting clients through the range of services offered in the FDV space.



UPDATE FROM NATIONAL DISABILITY INSURANCE SCHEME – NDIS, SANDRA CONEJEROS

The NDIS transportable office has arrived and is operational for staff.

The NDIS Self-Assessment has been finalised and we are looking at NDIS billing/client management systems to improve our administration efficiency.

We have applied to get Behaviour Support Practitioner Training and are waiting for confirmation.

PERTH OUTREACH SERVICE

Jodie Jackson continues to support our patients in Perth by offering transport to and from the airport, to their accommodation and appointments. She also attends medical appointments with patients so they understand what treatment is required and advocates on behalf of them.

MHS has had their first Aboriginal patient to receive a kidney transplant in November 2021, supported by Jodie and is doing very well.

MAWARNKARRA STAFFING UPDATE

STAFF MOVEMENT

Welcome to new starters: Gabrielle Cheedy – Vaccine Health Promotion Worker, Shikyia Noah – casual NDIS Support Worker, Georgina Stemm – Safe-House Women’s Outreach Worker, Locum Dr Genevieve Mount, Susannah Dann – Tackling Indigenous Smoking Worker, Ronelle Hogan – Environmental Health Officer, Kiniesh Thorn – Administrator, David Jones – Patient Transport Officer, Awen Griffiths – Vaccine Nurse, Tracey Ryder – Clinic Receptionist.

Staff acquiring full time work or transitioning to other service areas: Eric Clifton – full time Environmental Health Worker, Rachele Samson – part-time NDIS Remote Community Connector, Reagan Hicks – SEWB Team Leader, Thomas Storey – Tackling Indigenous Smoking Worker, Mark Carthew – Gardener/Maintenance Worker.

Farewell to: Rashelle Wilcox – Integrated Team Care Coordinator, Dr Marcus Urmoneit – GP, Shari Scafidi – Administrator.

STAFF MEMBER OF THE MONTH:

Congratulations to Sue Gale for being nominated as Employee of the Month of November 2021

STAFF PROFILES

SUSAN GALE



Hello everyone, my name is Sue Gale and I am originally from Perth but have been in Roebourne for the past 32 years. I have worked in various jobs here including Roebourne Supply Mart, the TAFE and Yaandina. I have been with the Safehouse for the past 5 years.

I have 3 adult children, the youngest being Kade (whom I think everyone knows) and twin grandsons who live down South. I enjoy reading, gardening and diamond dotz painting. I also like to go bush walking when my partner Mark (MHS gardener) goes prospecting.

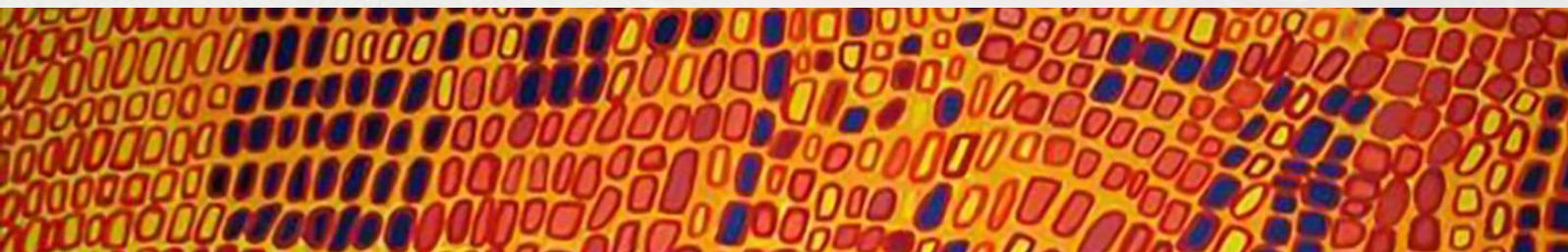
LANDON PUNCH



Hi I am Landon Punch Snr
Im a Ngarluma Man from Roebourne
I have been working in the Health industry on and off at various sites from Halls Creek to Rockingham Since 2002.
I am currently the Team Leader for NDIS Remote Community Connectors.
I really enjoy my position engaging with our participants and their families on a day to day basis

Vacant Positions:

[Please check our Facebook page](#)



WHAT'S HAPPENING IN FEBRUARY/MARCH:

February 2022

Monday	Tuesday	Wednesday	Thursday	Friday
	01 Optometry	02 Optometry Podiatry COVID team at Wickham Hub	03 Optometry Dietician	04 Physiotherapy COVID team at Wickham Hub
07	08	09 Podiatry	10 Dietician	11 Physiotherapy
14	15 Hearing Australia	16 Hearing Australia Podiatry	17 Dietician	18 Physiotherapy
21 Diabetes Educator Dietician	22 Diabetes Educator	23 Diabetes Educator	24 Diabetes Educator	25 Diabetes Educator Physiotherapy
28				

March 2022

Monday	Tuesday	Wednesday	Thursday	Friday
	01	02 Podiatry	03 Dietician	04 Physiotherapy
07	08	09 Podiatry	10 Dietician	11 Physiotherapy
14	15	16 Podiatry	17 Dietician Endocrinologist	18 Physiotherapy
21 Diabetes Educator	22 Diabetes Educator	23 Diabetes Educator Podiatry	24 Diabetes Educator Dietician	25 Diabetes Educator Physiotherapy
28	29	30 Podiatry	31 Dietician	

In order for our clients to access the allied health and specialist service, they are required to see the GP to get a referral.



ZERO TOLERANCE OF ABUSE

Aggressive behaviour, verbal or physical abuse to Mawarnkarra Health Service staff will **NOT** be tolerated. We are all working together to get our community what they need. Please be patient as we do our best to help. Anyone who is abusive to MHS staff will be excluded from using MHS services for a period of time.



MAWARNKARRA WILL NOT TOLERATE ANY FORMS OF ABUSE TO STAFF, CLIENTS/PATIENTS, DIRECTORS OR THE ORGANISATION. ANY PERSON THAT IS ABUSIVE WILL RECEIVE A LETTER FROM THE BOARD. CONSTANT ABUSE WILL RESULT IN A BAN FROM ASSESSING THE SERVICE FOR A PERIOD OF TIME.



THURSDAY NIGHT CLINIC
 LOCATED IN THE CHILD AND MATERNAL HEALTH BUILDING
 APPOINTMENT ONLY
 4.30PM-7PM
 PH: 9182 0800

PLEASE NOTE:
 - ONLY 20MIN'S ALLOCATED TIME SLOT WITH DOCTOR
 -CURRENT PATIENTS ONLY
 -TRANSPORT IS NOT PROVIDED

After Hours Clinic – ON HOLD

Thursday Night Clinic every Thursdays is on hold due to shortage of doctors.

Mawarnkarra HEALTH SERVICE ROEBOURNE WA

WOMEN'S CLINIC

CHILD AND MATERNAL HEALTH BUILDING

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 WEDNESDAY'S
 8.30AM - 11:30AM

Appointment Only
 PH: 9182 0800

Women's Clinic

Women's Clinic every Wednesdays from 8.30 am until 11.30 am at the Child and Maternal Health Building. This is appointment only, to book please ring our team at (08) 9182 0800

Ambulance Cover

\$ 125 - Family
\$ 75 - Single

Call - (08) 9334 1222

Ambulance Cover is available through the St John Ambulance Service. The insurance covers as many emergency transports as you or one of your family members require 24 hours a day, 365 days a year. Without insurance a single ambulance trip from Roebourne to Karratha can cost up to \$900. Call (08) 9334 1222 to Join!

Ambulance Cover

St John Ambulance WA offers ambulance cover (benefit fund memberships) to Australian citizens or permanent residents who permanently reside within regional Western Australia. Residents of the Perth-metro area are not eligible for SJA memberships and they should consider joining with private health insurers should they wish to get ambulance cover.

With our country memberships; members are covered for 'road' ambulance services for both urgent and necessary non-emergency ambulance call outs throughout Western Australia. The membership could either be for a family or single person; current rates are as follows:
 • family membership: \$125 per annum (for those residing north of the 26th parallel line & in areas serviced by our Geraldton, Northam, Pinjarra, Bunbury, Busselton, Kalgoorlie, Norseman & Albany crews)

- **single membership:** \$75 per annum (for those residing north of the 26th parallel line & in areas serviced by our Geraldton, Northam, Pinjarra, Bunbury, Busselton, Kalgoorlie, Norseman & Albany crews)

Note - there are no application fees or account maintenance fees applicable. Also, in accordance with the current tax guidelines/regulations, SJA benefit fund membership fees do not attract GST.

Did Not Attend

Patient will be removed from waiting list to see specialist visiting MHS if there are 2 non-attendance. A new referral is needed for the GP to generate one.



Mawarnkarra
HEALTH SERVICE
ROEBOURNE WA

